TO: ALL LICENSED MANNING AGENCIES

RE: MANUAL PROCESSING OF SEAFARER’S EMPLOYMENT CONTRACT

DATE: 26 February 2019

Agencies and the public are hereby advised that we are presently encountering technical problems with the Seabased e-Contracts Processing System (SBECS) due to the influx of requests for processing of seafarers’ contracts following the long holiday and resulting into the slowdown of the system.

The POEA-ICT Branch is doing its best to address the situation at the soonest time possible.

In order to avoid the disruption in the deployment of seafarers, all manning agencies may manually process the documentation of its recruited seafarers by issuing the Overseas Employment Certificate (OEC) for the next forty-eight (48) hours. However, the manning agencies are required to use only the emergency Help-Desk at the SBECS for this transaction.

The said temporary measure shall cover those seafarers due for deployment from 26 to 28 February 2019 only. Concerned seafarers have to coordinate with the POEA Labor Assistance Center before proceeding to the Bureau of Immigration for assistance and clearance.

The manning agencies are further directed to encode their deployed seafarers immediately once the system is up and running. During the period covered by this temporary measure, concerned agencies have to pay the corresponding OWWA fees at the respective OWWA Counters located at the Ninoy Aquino International Airport Terminals 1-3.

For information and guidance.

[Signature]

BERNARD P. OLALIA
Administrator

CONTROLLED AND DISSEMINATED
BY CRD ON 28 FEB 2019