

POEA PROGRAMS STAKEHOLDERS/BENEFICIARIES

PROGRAMS	STAKEHOLDERS / BENEFICIARIES
A. Social Protection and Promotion of Workers' Welfare	
<p>Anti-Illegal Recruitment and Trafficking in Persons / Campaign Against Illegal Recruitment, Trafficking in Persons and Irregular Migration (CAIRTIM)</p> <p><i>A one-day seminar aimed at informing participants on the Laws on Illegal Recruitment (RA 10022), Trafficking in Persons (RA 9208), Modus Operandi of Illegal recruiters, 10 Don'ts to Avoid Illegal Recruitment and Tips on how to know an illegal recruiter.</i></p>	<ul style="list-style-type: none"> • Law enforcers • Government prosecutors • Local government units • PESO officers • Partner government and non-government entities • Media • Academe
<p>Capability Enhancement Training (CET) on Overseas Employment</p> <p><i>A trainers' training undertaken nationwide for program partners from various government and non-government entities to meet the objective of the CAIRTIM program in reaching out to the grassroots through multiplier effect.</i></p>	<ul style="list-style-type: none"> • Local government units • PESO officers • Partner government and non-government entities • Media • Academe
<p>Pre-Employment Orientation Seminar (PEOS)</p> <p><i>The PEOS is a public information service provided to any individual who is contemplating of working overseas. It is an educational strategy for worker protection and empowerment given to the general public and prospective job seekers who would like to voluntarily attend the seminar.</i></p> <p><i>While it maintains a core structure consisting of the minimum message intended for all audiences, the PEOS may be tailored and adapted to various types of participants according to their destination country, and skills & employment category. It utilizes a multi-media approach and held usually as a half-day session.</i></p> <p><i>The PEOS provides general information and prospects for overseas employment. It provides a venue to discuss: the pros and cons of overseas employment; the guidelines, legal procedures and documentary requirements of applying for an overseas job; the overseas job opportunities as well as restricted ones; and the government services available to overseas job applicants and hired workers.</i></p>	<ul style="list-style-type: none"> • Prospective applicants • Graduating high school students • College students • Out of school youths • Non-Government Organizations • Local Government Units • Faith-based groups • Civic organizations • Private Entities • Media
<p>Continuing Agency Education Program (CAEP)</p> <p><i>A mandatory seminar for landbased and seabased agencies that aims to further professionalize and improve the technical capabilities of top executives and staff and promote ethical standards among industry players, to better manage and operate the agency and ensure the deployment of secured and gainfully employed workers.</i></p> <p><i>The CAEP is also a venue for regular dialogues and updates on overseas employment, among others.</i></p>	<ul style="list-style-type: none"> • Landbased agencies executives (Managerial level) and technical staff • Seabased agencies executives (Managerial level) and technical staff

<p>Pre-Licensing Orientation Seminar (PLOS)</p> <p><i>A mandatory seminar held for the issuance of new license to operate a landbased or seabased agency. The seminar serves as a venue to familiarize prospective applicants on the complex laws, policies, rules and regulations and other government programs governing overseas employment (OE), as well as assist applicants to enhance their technical capabilities by providing them accurate labor market information realities which will help them negotiate and secure better overseas employment opportunities.</i></p> <p><i>The PLOS also aims to acquaint applicants of POEA offices necessary for smooth and professional operation of the agency. Attendance to the seminar is a requirement for the owner and/or chief executive officer of the agency, or for newly appointed branch managers, presidents or CEOs.</i></p>	<ul style="list-style-type: none"> • New applicant recruitment agencies, both landbased and seabased
<p>B. Good Governance and Systems Improvement</p>	
<p>Quality Management System</p> <p><i>The scope of activities covered by the POEA Certificate of Registration to ISO 9001:2008 include provision of overseas employment services through the regulation of the overseas employment industry, facilitation of overseas employment, protection of overseas Filipino workers, and general administrative support services. There are 37 enrolled processes (16 frontline services, 11 support services and 10 general procedures)</i></p> <p><i>The POEA also sustains its compliance with the Anti-Red Tape Act (ARTA) requirements.</i></p>	<ul style="list-style-type: none"> • Overseas Filipino Workers • Worker-applicants • Licensed landbased and seabased agencies • Partner Government and non-government entities • General public
<p>Integrity Development Program</p> <p><i>Aims to strengthen integrity systems to eliminate opportunities for corruption, provides timely and effective detection, investigation and disposition of graft and corruption cases, and ultimately institutionalize transparency and accountability in all transactions</i></p>	<ul style="list-style-type: none"> • Overseas Filipino Workers • Worker-applicants • Licensed landbased and seabased agencies • General public • Government officials and employees
<p>Workplace Improvement</p> <p><i>Supports the Green Our DOLE program, 5S program, along with continual building, facility, and office improvement projects.</i></p>	<ul style="list-style-type: none"> • Overseas Filipino Workers • Worker-applicants • Licensed landbased and seabased agencies • Government and non-government entities • General public • Government officials and employees

Balik-Manggagawa (BM) Processing

BM appointment system enables vacationing OFWs to set an appointment with the POEA on line for the processing of their exit clearance or overseas employment certificate (OEC). Workers can choose the date, time and location where they can process their OECs for their own convenience. The appointment facility is free of charge and can be accessed through bmappointment.poea.gov.ph, or www.poea.gov.ph.

The **Multiple Travel Exit Clearance (MTEC)** is issued to a vacationing worker who may wish to secure more than one OEC/exit clearance during the validity of his employment contract.

BM processing facilities are available at the POEA Main Office in Mandaluyong City, the POEA offices in the region nationwide, the Philippine Overseas Labor Office in selected countries of Filipino labor, as well as processing centers at Duty Free Philippines in Parañaque City, Trinoma in Quezon City, SM Manila and SM Pampanga.

- Balik-manggagawa or vacationing workers