

POEA PROGRAM ASSESSMENT REPORT (PAR)

(1st Quarter 2019)

A. 2019 Program Expenditure Classification (PREXC)

PREXC Indicators	Targets	Jan-Mar 2019 Accomplishment
I. Overseas Employment and Welfare Program		
Outcome Indicator 1: Percentage of clients who rate POEA services as good or better	94% of clients rated POEA services as good or better (Based on Customer Satisfaction Survey-CSS)	No activity yet. Conduct of POEA CSS will commence on May 2019 as per approved schedule
Outcome Indicator 2: Percentage of registered jobseekers placed for overseas employment	5% (8,500 annual target) jobseekers placed for overseas placement under the government-to-government hiring	1,420 jobseekers deployed under the government-to-government hiring program: a. KSA-MOH = 565 deployed workers b. Taiwan-SHP = 39 deployed workers c. Korea-SHP = 737 deployed workers d. UAE-NAC = 18 deployed workers e. Germany = 61 deployed workers
Output Indicator 1: Percentage of Overseas Employment Certificates (OECs) issued within the prescribed period	100% of OECs issued within the prescribed period	100% of OECs issued within the prescribed period to: a. BM Workers = 483,019 OEC issued b. LB Agency Hires = 982 OEC issued c. SB Agency Hires = 106 OEC issued d. Name Hires = 160 OEC issued e. GPB Hires = 1,860 OEC issued (Preliminary data)
Output Indicator 2: Percentage of documented workers with updated and complete information in the database	50% of documented workers with updated and complete information in the database	90% of documented workers with updated and complete information in the database
II. Overseas Employment Regulatory Program		
Outcome Indicator 1: Percentage of licensed recruitment and manning agencies compliant with recruitment rules and regulations	80% of licensed recruitment and manning agencies compliant with recruitment rules and regulations	99.92% of licensed recruitment and manning agencies compliant with recruitment (1 licensed recruitment agencies out of 1,198 agencies with valid license)
Outcome Indicator 2: Percentage decrease in the number of illegal recruitment complainants	15% decrease (263 from 310 Y2016 baseline accomplishment)	3.03% decrease. 32 illegal recruitment complainants for 1 st quarter 2019 as against 33 illegal recruitment complainants for the same period of 2016
Output Indicator 1: Percentage of licenses, Special Recruitment Authority (SRA) and Letter of Acknowledgement (LOA) issued within the prescribe period	100% of licenses, SRA and LOA issued within the prescribed period	100% of licenses, SRA and LOA issued within the prescribed period: a. License (New) issued = 9 b. SRA issued = 3,529 c. LOA issued = 1,289
Output Indicator 2: Percentage of cases filed up to June of the current year disposed by December of the same year	40% of new cases filed up to June 2019 disposed by December 2019	No activity yet. Disposition shall commence between September-December 2019
Output Indicator 3: Percentage of licensed recruitment and manning	80% of licensed recruitment and manning agencies inspected and assessed	18.45% of licensed recruitment and manning agencies inspected and assessed (221 agencies inspected out of

agencies inspected and assessed	1,198 agencies)
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B. OTHER MAJOR PLANS/PROGRAMS/ACTIVITIES (PPAs)

Plans/Programs/Activities	Indicators	Jan-Mar 2019 Accomplishment
1. Online Services		
1.1 Balik-Manggagawa (BM) Online Processing	No. of BM workers exempted from OEC No. of BM workers processed Straight Online OEC issuance No. of BM workers processed thru Appointment System	352,463 BM workers registered and exempted from OEC issuance 22 BM workers issued OEC straight online 125,381 BM workers processed thru appointment system
1.2 New Hires Processing System (Agency-Hired Processing)	No. of OECs issued to agency-hired workers	277,984 OECs issued to agency-hire workers thru e-Submit system
1.3 Online Recruitment Authority Application System	No. of Special Recruitment Authority (SRA) issued No. of Letter of Acknowledgement (LOA) issued	2,911 SRAs issued to applicant-agencies 1,005 LOAs issued to applicant-agencies
1.4 Online Pre-Employment Orientation Seminar (PEOS)	No. of registered users and issued PEOS certificates	220,092 OFW applicants registered with PEOS
1.5 E-Registration for Landbased Workers-Applicant	No. of landbased worker-applicants registered	281,568 landbased worker-applicants registered
1.6 Online Registration for Seafarers	No. of seafarers issued Seafarers Registration Card (SRC)	62,344 seafarers worker-applicants registered
2. One-Stop Service Center for OFWs (OSSCOs)	No. of clients served at OSSCOs	365,488 clients served at OSSCOs established throughout the Philippines (Preliminary data)
3. Anti-illegal Recruitment (AIR) Campaign		
3.1 AIR Campaign Seminars	No. of AIR campaign conducted No. of AIR campaign participants	1 AIR campaign conducted in Mindoro with 67 participants (Slow-down in the conduct of AIR campaign seminars due to election ban)
3.2 Surveillance Operations	No. of surveillance/special operations conducted Establishment closed	30 surveillance/special operations conducted 1 establishment closed
4. POEA-Quality Management System (certified to ISO 9001:2015)	Compliance to ISO 9001:2015 standards	Conducted Internal Quality Audit Conducted Management Review Meeting Conducted Workshop on Risk Registry

