



Philippine
Overseas
Employment
Administration

Republic of the Philippines
Department of Labor and Employment
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ADVISORY NO. 27
Series of 2015

TO : ALL CONCERNED

SUBJECT : FULL IMPLEMENTATION OF BALIK-MANGGAGAWA ONLINE APPOINTMENT SYSTEM AT POEA MAIN OFFICE

Please be advised that effective **02 November 2015**, the **POEA Main Office** will accommodate only Balik-Manggagawa or vacationing workers **with appointment** set through the **BM Online Processing System** as part of its efforts to expedite the processing of Overseas Employment Certificate (OEC) or exit clearance.

The e-appointment system is a built-in component of the existing BM Online Processing System that caters to those who cannot proceed to the straight online processing of OEC for any of the following reasons:

1. No POEA record / no record found / discrepancy in any record
2. Undocumented worker (i.e., status is from tourist to OFW or dependent to OFW or student to OFW, etc.)
3. Change employer and/or jobsite
4. Worker or employer is under watchlist
5. OFW is returning to restricted or non-compliant country
6. OFW is a former seabased worker

For the meantime, a BM Online Kiosk has been set-up at the POEA lobby for registration of vacationing workers at the BM Online System. All BM workers are encouraged to use the BM Online System for straight online OEC processing or set an appointment for their preferred date, time and convenient OEC processing center in case straight online processing is not possible for any of the reasons stated above.

The System can be accessed through the POEA website at www.poea.gov.ph or through the direct link www.bmonline.ph. The instructional video on the use of the BM Online Processing System can be viewed at the BM Online portal for guidance.

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BY CRD ON 07 SEP 2015

Any related query or request for assistance may be communicated to the POEA Technical Support Team through email addresses bm_oec@yahoo.com and poeaict@gmail.com or through contact numbers (02)7210785 (Balik-Manggagawa Processing Division, POEA Main Office), (02)7219496 and (02)7277778 (ICT Branch, POEA Main Office).

For information and guidance.


HANS LEO J. CACDAC
Administrator

Date: 03 September 2015
POEA/BMPD

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