



Philippine  
Overseas  
Employment  
Administration

Republic of the Philippines  
Department of Labor and Employment  
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**ADVISORY NO. 11**  
Series of 2015

TO : ALL CONCERNED

SUBJECT : FULL IMPLEMENTATION OF BALIK-MANGGAGAWA ONLINE APPOINTMENT SYSTEM AT POEA REGIONAL CENTER IN VISAYAS

Please be advised that effective **01 July 2015**, the **POEA Regional Center in Visayas** (POEA-Cebu) will accommodate only the Balik-Manggagawa or vacationing workers **with appointment** set through the BM Online Processing System as part of its efforts to expedite the processing of Overseas Employment Certificate (OEC) or exit clearance.

The appointment system is a built-in feature of the existing BM Online Processing System that caters to those who cannot proceed to the straight online processing of OEC for any of the following reasons:

1. No POEA record / no record found / discrepancy in any record
2. Undocumented worker (i.e., status is from tourist to OFW or dependent to OFW or student to OFW, etc.)
3. Change employer and/or jobsite
4. Worker or employer is under watchlist
5. OFW is returning to restricted or non-compliant country
6. OFW is a former seabased worker

All BM workers are encouraged to use the BM Online System for straight online OEC processing or set an appointment at their preferred date, time and location in case straight online is not possible for the reasons stated above or other related concerns. They can access the BM Online System through the POEA website at [www.poea.gov.ph](http://www.poea.gov.ph) or through the direct link [www.bmonline.ph](http://www.bmonline.ph). They are advised to read the instructions contained in the instructional video that can be seen at the main page of the BM Online System to familiarize themselves with the process. Any related query or request for assistance may be communicated with POEA Regional Center in Cebu at telephone numbers (032) 412-0040 to 42 or email [poea7\\_au@yahoo.com](mailto:poea7_au@yahoo.com). They may also contact the POEA Technical Support Team

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through email addresses [bm\\_oec@yahoo.com](mailto:bm_oec@yahoo.com) and [poeaict@gmail.com](mailto:poeaict@gmail.com) or through contact numbers (02)7210785 (Balik-Manggagawa Processing Division, POEA Main Office), (02)7219496 and 902)7277778 (ICT Branch, POEA Main Office).

Thank you for your cooperation.

  
**HANS LEO J. CACDAC**  
Administrator

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